

**Dr K Gupta Practice  
Patient Representative Group**

Monday 20<sup>th</sup> November 2017 at 3.00pm  
Bridgewater Medical Centre, Henry Street, Leigh.

**Attendees:**

Michelle Farrell – Practice Manager	Vernon Charlesworth
Christine Charlesworth	Hilary Spencer
Barry Spencer	

**Apologies:** Roy Clarke, Jean Donagain

**Agenda**

	Michelle chaired the meeting and also took the minutes	<b>MF</b>
	<b>Minutes / Actions from last Meeting</b>	
	The minutes of the last meeting held on Monday 25 <sup>th</sup> September 2017 and action points were agreed and accepted by all members present.	<b>MF/ALL</b>
	<b>Locality PRG Update</b>	
	Vernon updated the group regarding a meeting he attended at Dr Wong & Partners, there were 20 attendee's and also 2 x Community Link Workers (CLWs) – the CLWs gave information about their role, there are 16 (CLWs) based across the Wigan Borough and they are employed to promote health and wellbeing, and confidence building for people who need it.	<b>VC</b>
	Chair / Vice Chair – LEIGH CLUSTER were discussed, David Gordon – CHAIR, Alan Dutton – VICE chair. Next meeting will be held on 21 <sup>st</sup> December 2017 and Dr Wong will inform members who has been voted in. December/February bimonthly meetings from 1-3pm ? on a Thursday to be decided.	<b>ALL</b>
	Ernie Rothwell – CCG Ambassador of the Year	
	CCG are trying to get information out to people of the Borough, by speaking face to face with people in Leigh Market Hall about what the CCG are about / what they are doing for the people in the Borough of Wigan.	
	Medicines Management was again discussed, targeting “Medicine Wastage” campaign – “Only order what you need”.	
	Accident & Emergency (A&E) – there will be a nurse based within A&E to triage patients who attend A&E to ascertain if they really need to be seen in A&E or whether to divert to GP, NHS 111, etc to save waiting time and pressure on A&E.	
	Wigan Warblers – Respiratory Group of people who sing to help manage their long term chest condition, works really well across Wigan and they are hoping to get a	

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	<p>group set up for the Leigh patients ? “Leigh Larks”. The Group helps people to control their breathing and how to better manage their chest condition, seems to have good results “Wigan Warblers”.</p> <p>Hospital stats – BBC North West reported that no hospital is currently meeting it’s targets, Wigan Hospital was voted the “BEST” place in the North West for cancer care, this was not mentioned in the BBC North West news bulletin so Alan Dutton is writing to the BBC to make them aware of this.</p> <p>AOB – Any Other Business – none to discuss this meeting</p>	
	<p><b>Date and time of next meeting</b></p> <p><b>Monday 15<sup>th</sup> January 2018 at 3pm</b></p>	